

For 15 years Altair has been supporting a wide range of businesses ensuring that they get the best they can out of their computer systems, and removing the day to day headaches. Every customer has unique needs; however there are many common issues that companies face ... issues like:

- ☞ Ensuring your systems are **secure** (from things like hackers, viruses, spam)
- ☞ Ensuring your systems can be **recovered quickly** (from disasters like fires and earthquakes)
- ☞ How to **upgrade** your systems when you know they need it (but you can't afford to do it now)
- ☞ Getting all the **benefits** from your systems (that you know some other businesses get... and perhaps a few you didn't know about)
- ☞ Getting the **support** you need (when you need it, at a price you can afford)

To meet these needs, Altair has developed **AltairAssist**. Using the best available tools, coupled with our experience with both small and large businesses we can provide you the systems and support you need, packaged in a way that suits you.



- ✓ Monthly patch updates
- ✓ Antivirus software and updates
- ✓ Asset Management/Reporting
- ✓ 0800 Help Desk support using Remote Control tools (\$70 per hour)
- ✓ On Site support if required (\$100 per hour)
- ✓ PC backed up on site (\$5.95 per month)



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- ✓ **Server backups can also be replicated off site to Altair servers in Auckland and/or Wellington via the Internet (from \$149 per month)**



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Minimal monthly costs
Remote support via 0800
Onsite support if needed

Modest monthly cost
Remote support included
Lower onsite support costs

Fixed monthly cost
Frequent contact
One all inclusive charge!